

# **Referral Guidelines**

# About headspace Horsham -

**headspace Horsham** is funded by headspace that national Youth Mental Health Foundation, to provide a quality service system which promotes and facilitates the improvement of young people in the key areas of primary health, mental health and alcohol-related issues, social recovery and vocational services.

headspace Horsham is a free, youth friendly and confidential service available to young people aged 12-25 years.

headspace Horsham is not an acute mental health or crisis service. If you have any immediate concerns regarding the safety or wellbeing of a young person please call —

- In an emergency 000

Ballarat Health Services 1300 661 323
Kids helpline 1800 551 800
LifeLine 131 114

#### How to refer -

### Self-Referral

Young people are encouraged to make contact by themselves, and can call, drop in or download the referral from our website.

## **Family Referral**

Parent, carers or friends can refer a young person. The young person will need to be aware of the referral and willing to meet with a worker.

## **Service Professionals**

GP's, allied health professionals, community based agencies and schools can all refer to headspace using the referral form on our website.

Our referral form can be downloaded from our website

- https://headspace.org.au/headspace-centres/Horsham

#### And submitted via

- Email info@headspacehorsham.org.au
- Fax (03) 5382 7254
- In person or post 77 Hamilton Street, Horsham, VIC, 3400
- Call and complete over the phone on (03) 53811543

Once the referral in received a worker will make contact with the young person or an appropriate family member or carer to arrange a face to face appointment.