



headspace

Bendigo

RIGHTS AND RESPONSIBILITIES

Your rights:

- ◆ Ability to make decisions and choices about your care
- ◆ Confidentiality and personal privacy
- ◆ Able to withdraw your consent or refuse further treatment
- ◆ To be treated with respect, compassion and consideration of privacy which takes into consideration your background, needs and wishes by all staff
- ◆ Access to services on the basis of your clinical needs
- ◆ Be informed about your health and about any treatment you may require
- ◆ Treatment without discrimination on the basis of disability, race, gender, sexual preference, religion or culture
- ◆ To give feedback and make complaints and have access to advocacy.

Your responsibilities:

- ◆ To treat staff and other young people courteously and with respect
- ◆ Respect the rights and privacy of staff and other young people using the service
- ◆ To give staff complete information about your condition, previous treatment, allergies and medications
- ◆ Any other information relevant to your treatment
- ◆ To ask questions until you feel fully informed about your issues and recommended treatment and then make an informed choice about treatment
- ◆ To advise staff if you stop treatment
- ◆ Advise staff if your condition worsens or does not seem to be improving with treatment
- ◆ To keep appointments or notify staff if this is not possible.

For more information contact headspace Bendigo:

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